



CONCOURSE CHRONICLE

THE INFORMATION YOU NEED • THE EXCELLENCE IN SERVICE YOU DESERVE

Concourse Welcomes

MetLife **MetLife Financial Group**
an office of MetLife, announced the relocation of their office to **Four Concourse Parkway, Suite 300** in October.

"In an effort to provide our clients with exceptional financial services and products and professional advice, we sought a location that would keep us close to our community while allowing us to grow and take the necessary steps in our development," stated Jeff Bulvin, Managing Director of MetLife Financial Group. "We are truly excited about this move, and view it as a step towards furthering our vision to help to build financial freedom for all."

MetLife Financial Group offers a broad array of financial products and services including life insurance, disability income insurance, annuities, mutual funds and investment products.

For more information about the services and products offered at MetLife Financial Group, please contact Rod Liptrott, Agency Sales Director at 404-255-0118 or at rliptrot1@metlife.com. MetLife, Inc. is a leading global provider of insurance, annuities and employee benefit programs, serving 90 million customers. Through its subsidiaries and affiliates, MetLife holds leading market positions in the United States, Japan, Latin America, Asia, Europe and the Middle East.

For more information, visit www.metlife.com.

Datalex **Datalex** is a leading provider of award winning retail and merchandising software for travel retailers.

Founded in 1985, the company is headquartered in Dublin, Ireland, and maintains offices across Europe, the USA and Asia-Pacific. Datalex is a publicly held company traded on the Irish Stock Exchange (symbol: DLE). Datalex customers include the most profitable and innovative global airline retailers, driving rapid industry growth and change to deliver personalized value based offers across the traveler experience. Over 40 airline customers worldwide which include: United Airlines, Delta Air Lines, Frontier Airlines, Virgin Atlantic, Virgin Australia, WestJet, Air China, SITA, Garuda Indonesia, Philippine Airlines, STA Travel, Aer Lingus, South African Airways and Copa Airlines.

Datalex grew out of a number of acquisitions back in the late 90's, as such they ended up in a loosely homogenized office in Alpharetta, while they had a strong and innovative culture, the offices and the location were out of step with whom they were and where they needed to be.

Over the last year they have worked to find the best location to meet the needs of their staff and customers. Their focus was to generate an office space aligned around open communication, a customer driven focus, with a young yet industrial feel. We are excited that Datalex has chosen to relocate their office to Concourse. Datalex is located in **Concourse One, Suite 650**.

For more information visit www.datalex.com.

veterans day tribute

**CELEBRATING OUR HEROES
IN SANDY SPRINGS**

We are inviting all Concourse tenants to join the City of Sandy Springs as we pay tribute to our country's heroes during the Fourth Annual **City of Sandy Springs' Veterans Day Celebration** being held for the first time at Concourse. The event will be held on Monday, **November 11, 2013** at the Veteran Memorial located at the motor court area beside Building Five from 11:45 a.m.-12:30 p.m. Brigadier General John King, U.S. Army National Guard will be the keynote speaker. Sandy Springs will be providing escorts and limited guest seating will be available for attendees.

thanksgiving raffle

**HOW MANY KERNELS OF
CORN ARE IN THE BAG?**

Take a chance to win a \$50.00 HoneyBaked Ham gift card. Holiday displays will be located in the lobbies of Concourse One, Two and Four. Concourse Five's display will be located at the concierge desk behind the coffee shop on main lobby level and Concourse Six's display will be located in David's Gourmet. The drawing will take place at **noon on Thursday, November 21.**

holiday safety

TIPS FOR STAYING SAFE

The holiday season will soon be here and so is the season of increased potential for office and vehicle crime. The security of property belonging to you is of critical importance to all of us at Concourse and we are committed to the safety and security of all customers.

We encourage you to actively participate in preventing burglary in our office buildings and parking decks.

Stay Alert - Office Creepers are most active at opening, closing and during lunch hours when the maximum traffic flow appears.

Security Starts at Your

Front Door - Reception areas always should be staffed and outer doors leading into the office should be kept locked at all times.

Shopping at Lunch? This is a reminder not to leave shopping bags or other valuable items visible and exposed in your vehicle.

Always call 9-1-1 - for any emergency. This helps the police identify patterns or problems and be able to make informed deployment decisions and then report the incident to the **management office** at **770-677-0518.**

tenant anniversaries

**Thank You for Your Tenancy
Concourse One**

Asurety Company, Inc.
12/01/2012

Concourse Two

Stratose, Inc.
11/01/2006

Concourse Four

Gleeds USA, Inc.
11/01/2003
Dycom, Inc.
12/16/2005

Concourse Five

Commvault Systems, Inc.
11/22/2010

Ebix, Inc.
11/19/1998

Solomon Edwards Group, LLC
12/16/2005

Arkadin, Inc.
12/01/2012

Mitel Networks, Inc.
12/06/2005

Shuman & Shuman, P.C.
and Eileen Thomas
11/01/2008

Morgan Stanley
11/13/1989

Dominium Benefits, LLC
11/01/2010
VCC, LLC
11/01/2011

Helms & Greene, LLC
12/01/2008

Dovin Malkin & Ficken, LLC
11/14/2006

HQ Global Workplaces, LLC (Regus)
11/01/2003

Concourse Six

Metro Atlanta
Psychological Services
11/22/2010

Bryant & Carroll, LLC
11/01/2005

First American Title Insurance
11/19/2009

Mitman, Reese & Associates
12/12/2011

The Moorings Group
12/01/2003

MCI Metro Access
11/01/1992

RENOVATIONS ENHANCE CONCOURSE'S CLASS A STATUS

In our continuing effort to provide our tenants with updates on the current renovation progress, lobby renovations were recently completed in Buildings One, Two and Four. We are awaiting new atrium furniture, which is expected to arrive in November.

Lobby renovations are still in progress in the lobbies of Buildings Five and Six with new stainless steel revolving doors in Building Five, Italian marble flooring in Building Five and marble accent walls and wood paneling in both buildings, along with custom designed area rugs, reception desks and tiered chandeliers scheduled for completion by year-end.

Over the last several months, over 20 sets of restrooms were renovated in Building Five and Six. Building Five's HVAC system is currently being upgraded from a pneumatic system to a DDC (Direct Digital Control) system on six floors this year, which allows for better temperature control. Additional work is being scheduled on remaining floors over the next few years. The retrofit of Building One and Two's HVAC system to DDC was also completed this year. The other buildings are currently operating on DDC systems. In total, the ownership will spend over six million dollars on renovations and upgrades this year.

In addition, you may have noticed the bright pink color on the crown of Building Five that was lit pink for breast cancer awareness during October. A new state-of-the-art, energy efficient LED lighting system was recently installed on the crowns of Buildings Five and Six, the first of its kind in Atlanta. The system will allow us to program various color changes on the crowns for the upcoming holidays.

Also in progress is the modernization of a total of 47 elevators at Concourse at a cost of over seven million dollars over the next couple of years.

We greatly appreciate your patience and understanding during the renovation period and our commitment to maintaining a first class office environment.

WESTIN RENOVATIONS

Marcus Hotels & Resorts, a division of the Marcus Corporation, announced the start of its multi-million dollar renovation at the Westin Atlanta Perimeter North beginning October 20, 2013. The renovation will completely transform all 372 spacious guestrooms and suites, as well as the hotel's public spaces, including its full service restaurant, lounge, meeting and banquet facilities. As part of the revitalization, the hotel's restaurant, lounge and Proudly Brewed by Starbucks will be moved to the first floor, and a lakeside patio will be added offering an outdoor dining experience.



Newly renovated room at the Westin

NEW CAFÉ IS OPEN

We would like to welcome **Paris Bistro** to Concourse. Please come and visit the newly refurbished café on the lower level of Concourse Five. You will find a large assortment of freshly made hot and cold sandwiches, salad bar, daily hot specials and more. Hours are Monday through Friday from 7:00 a.m. – 3:00 p.m.

SOUNDS OF THE SEASON AND SCRUMPTIOUS SWEETS

The lobbies of the Concourse buildings will echo with the sweet sounds of harp music during our tenant holiday events in December. Please join us for mouth-watering treats and a decadent chocolate fountain. We invite you to join in the spirit of the season.

Concourse One, Two and Four

Tuesday, December 17
2:00 p.m. to 3:30 p.m.

Concourse Five and Six

Wednesday, December 18
2:00 p.m. to 3:30 p.m.

CONCOURSE MANAGEMENT WISHES YOU A HAPPY HOLIDAY

The seasonal décor at Concourse is designed as a holiday greeting to our customers, guests and visitors. It is intended to have neither religious nor ethnic connotation. Please enjoy it in the spirit in which it is extended and accept our best wishes for a wonderful holiday season regardless of the ways in which you choose to celebrate.

PRIDE FOR PARENTS

Concourse will host a Holiday Toy Drive for the Pride for Parents Program beginning December 2. Your donations of toys and clothes for children will be distributed at The Family Store, administered by FCS (Focus Community Strategies) Family Ministries. Informational brochures will be located with the concierge at Building Five and Six, which will explain this wonderful program.

AT YOUR SERVICE

Amenities and Services available for Concourse customers and guests

- Concourse Athletic Club - 770-698-2000
- Concourse Coffee Station/Concourse Five - 678-443-0538
- Concourse Newsstand/Concourse Five - 770-394-9037
- Concierge Services of Atlanta - 770-698-2211 or 770-698-2245
- Courtside Grille/Athletic Club - 770-698-1650
- David's Gourmet/Concourse Six - 770-391-9410
- Gateway Newsstand/Concourse One - 404-452-9794
- Hairology Salon/Athletic Club - 770-698-1606
- Jasmine Lounge/Westin - 770-395-3900
- Jiwani Custom Clothiers/Concourse Five - 770-394-0055
- KinderCare Learning Center - 770-551-9663
- Lakeside Grill/Westin - 770-395-3900
- Paris Bistro/Concourse Five - 770-256-0768
- Pressed 4 Time Dry Cleaning - 678-725-4201
- Sandy's Café/Concourse Two - 770-522-8122
- Shoe Shine/Concourse Five - 770-698-2099
- Shuttle Transportation - 770-677-0518
- Tenant Conference Centers - 770-677-0518
- Tower Newsstand/Concourse Six - 770-396-7315
- Travel South International, Inc.
Concourse Five Suite 140 - 770-390-9894
- Viking Car Wash - 770-522-7500
- Wellness Plus Clinic/Concourse Two - 678-691-8239
- Westin Hotel - 770-395-3900